



Te Kawa Mataaho

Public Service Commission

29 November 2023

9(2)(a) privacy

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Official Information Request

Our Ref: OIA 2023-0287

I refer to your official information request received on 28 November 2023 where you have asked:

"I am writing a story about the new public service minister's views on performance management.

In an unreported interview from just before the election, she indicated that restoring the Better Public Services framework was on her agenda (I've approached her office to confirm if this is still the case).

There is some archived material about this on your website but a lot appears to have been deleted.

<https://www.treasury.govt.nz/information-and-services/state-sector-leadership/cross-agency-initiatives/better-public-services>

In particular I was after the advisory group's original report to the government.

The Better Public Services Programme was informed by the Better Public Services Advisory Group report, which provided recommendations to Government in December 2011 on how the Public Service could work smarter.

Read the  **Better Public Services Advisory Group Report** (/assets/Legacy/resources/bps-report-nov2011_0.pdf).

I would appreciate it if you could send me a copy of the report as soon as possible for a story I will be filing on Thursday."

Information publicly available

Please find below the link to the Better Public Services Advisory Group Report which is publicly available on the National Library website:

<https://ndhadeliver.natlib.govt.nz/webarchive/20130828182634/http://www.ssc.govt.nz/bps-background-material>

We are therefore refusing your request in full under section 18(d) of the Official Information Act 1982 on the grounds that the requested information is publicly available.

If you wish to discuss this decision with us, please feel free to contact Ministerial.Services@publicservice.govt.nz.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that we intend to publish this letter (with your personal details removed) on the Te Kawa Mataaho Public Service Commission's website.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Nicky Dirks', with a stylized flourish at the end.

Nicky Dirks

Manager – Ministerial and Executive Services
Te Kawa Mataaho Public Service Commission